

E-VALUE MEPE



Company Profile

The company **E-VALUE MEPE Ltd** was founded in 2009 as a member of e-value S.A, with exclusive aim the information of Debtors on Due Debts, as stated by law **3758/2009**.

The Company is certified to **ISO 9001:2008** and holds three (3) operational sites, one in Ag. Stefanos Attikis, 23^o Km National Road Athens-Lamia, where the registered seat and the central administration offices of the Company are located and two more sites in Athens and in Xanthi.

The long-term experience of E-VALUE Ltd, combined with the **specifically trained personnel** on issues of Due Debts management, contribute in the achievement of both quality and quantity objectives with high efficiency rates, consistency, kindness and professionalism, in every collaboration.

More specifically and always according to the essence of the Law 3758/2009, as applied each time, the aim of the Company is to provide services of information to debtors on Due Debts, which is based in the, exclusively via telephone, information of the debtors for the existence of due debts or claims by their creditors, before the commencement of legal acts and repossession procedures and also the negotiation of time, means and other terms of repayment ordered for and by the creditors.

In order to accomplish its customer's goals, e-value creates – provides for every project undertaken:

- ✓ A team of dedicated agents in collection services.
- ✓ Specialized training per due cycle.
- ✓ Customized due debts management software.
- ✓ Scenarios of communication customized upon: Type of Debt, Debt Maturity Time, Amount of Debt, Type of Customer, e.t.c.
- ✓ Qualitative and quantitative supervision of the project (Quality Control Team).

With results:

1. Qualitative (accomplishment of goals for collection, reduction of debt time).
2. Quantitative (Minimization of complaints – customer retention, customers training for on-time payment).

Our Customers are:

- Banking Organizations
- Telecommunications Companies
- Commercial Companies
- Public Sector Organizations



Participations

- Registry of Creditor Information Companies on Due Debts, according to article 7, Law 3758/2009, number 11 / 21.6.2010.
- Member of ESEDA (Hellenic Association of Debt Management Companies).
- Member of E.I.E.Π. (Hellenic Institute of Customer Service).